

## Customer Support

The customer service teams are available  
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Digital Version of Instructions



**SIM Card Rental**  
China  
China Mobile Airtime

**SIM Card Enclosed**

Rented a device? Your SIM has been pre-inserted.

# Thank you for choosing Cellhire

## Important

### Lost and Stolen

In the event that your SIM card is lost or stolen, please contact Cellhire immediately on the 24/7 helpline to suspend the SIM and discuss replacement options.

Please remember that once the SIM is reported lost/stolen, you will remain responsible for all charges and usage incurred until the network disables the SIM.

## Please Note

### Your phone book contacts

Contacts in your own phone book are stored either on the phone or SIM memory. To ensure you have access to all of your contacts, copy all contacts to your phone memory and activate the phone memory on your handset.

## Making Calls

### Making a local call in China

Dial the city code then the phone number and press the call key.

### To make an international call from China

Enter the + sign on your keypad then dial the country code, the area/city code, the phone number then press the call key.

For example: If calling the UK, 07774 477000 would become + 44 7774 477000

## Receiving Calls

### Receiving calls from China

Callers should dial the number allocated to you.

### Receiving calls from outside China

Callers should dial the international prefix for the country they are in, followed by the China country code, then the China number allocated to you.

For example: From within the UK:

00 86 13004198765 or +86 13004198765

## Getting started

If you have rented a device your SIM card has been inserted for you. To insert the SIM card into your device, the gold disc on the SIM must make contact with the connectors inside the device. Insertion is only possible if the SIM is positioned correctly.

## Please Note - SIM Only Rentals:

Please return your SIM in the pouch below.

Refer to return envelope for full returns details.

## Your Phone Number:

Please refer to the back of your device

## Data Settings

APN settings should be automatically added by the network to your device. If you are experiencing connectivity issues, details can be manually added.

The standard APN settings are:

APN: cmnet

Username: guest

Password: guest

### iPhone Compatibility:

The following models can access speeds above 2G:

iPhone 6 (A1586) - iPhone 6 Plus (A1524)

iPhone 5S (A1530) - iPhone 5C (A1529)

### Data Only Compatibility:

Devices must be compatible with:

TD-LTE (4G) or TD-SCDMA (3G)

## Please Note

### Data usage

Data should only be used on products that have a data bundle attached. Data usage on voice only products can result in significant charges and is NOT RECOMMENDED.