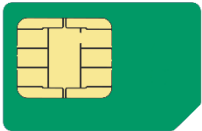


# 24 Hour Customer Service

The customer service teams are available 24 hours a day, 7 days a week:

Cellhire UK + 44 (0) 1904 610 610  
Cellhire USA + 1 214 355 5200  
Cellhire France + 33 1 41 43 79 40  
Cellhire Germany + 49 (0) 7621 94 05 48 0  
Cellhire Switzerland + 41 (0) 32 467 1076  
Cellhire International + 44 (0) 1904 610 610

Email (office hours only) techsupport@cellhire.com



SIM Card Rental  
AST INMARSAT  
Airtime

[www.cellhire.info](http://www.cellhire.info)

## SIM Card Enclosed

Rented a device? Your SIM has been pre-inserted.

# International Country Codes

Australia	<b>61</b>	Japan	<b>81</b>
Austria	<b>43</b>	Netherlands	<b>31</b>
Belgium	<b>32</b>	Norway	<b>47</b>
Brazil	<b>55</b>	Portugal	<b>351</b>
Canada	<b>1</b>	South Africa	<b>27</b>
China	<b>86</b>	Spain	<b>34</b>
Finland	<b>358</b>	Sweden	<b>46</b>
France	<b>33</b>	Switzerland	<b>41</b>
Germany	<b>49</b>	UK	<b>44</b>
Hong Kong	<b>852</b>	US	<b>1</b>
Italy	<b>39</b>	USSR	<b>7</b>

# Thank you for choosing Cellhire

## Important

### Lost and Stolen

In the event that your SIM card is lost or stolen, please contact Cellhire immediately on the 24/7 helpline to suspend the SIM and discuss replacement options.

Please remember that once the SIM is reported lost/stolen, you will remain responsible for all charges and usage incurred until the network disables the SIM.

## Please Note

### Your phone book contacts

Contacts in your own phone book are stored either on the phone or SIM memory. To ensure you have access to all of your contacts, copy all contacts to your phone memory and activate the phone memory on your handset.

## Making Calls

### To make a call

Enter the full international number by dialling +, country code, area code (without the leading 0), telephone number and press the green key.

For example: Call to the UK: +44 1904 123 456

## Receiving Calls

Callers should dial 00, then the Iridium number beginning with 87 allocated to you.

For example: 00 870 772 123 456

### Getting started

If you have rented a device your SIM card has been inserted for you. To insert the SIM card into your device, the gold disc on the SIM must make contact with the connectors inside the device. Insertion is only possible if the SIM is positioned correctly.

## Please Note - SIM Only Rentals:

Please return your SIM in the pouch below.

Refer to return envelope for full returns details.

## Your Phone Number:

Please refer to the back of your device

## Voicemail Instructions

### To listen to your messages:

Press and hold the number 1 key, you will be automatically connected to your VoiceMail.

Alternatively, dial: +870 772 001 899 and press the green key.

(Please do not change the PIN. You will be liable for an administration fee of £50/US\$75/€75/AU\$135 if the PIN is changed)