

Customer Support

The customer service teams are available
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Digital Version of Instructions




iPhone
User Instructions

Mail


Setting up email accounts

From the Home screen:

- **Tap** the 'Settings' icon 
- **Tap** 'Mail, Contact, Calendars'
- **Tap** 'Add Account'
- **Tap** on the name of your provider or 'Other' if it is not on the list
- Complete the required fields.
- **Tap** 'Save'

Setting up automatic syncing

From the Home screen:

- **Tap** the 'Settings' icon 
- **Tap** 'Mail, Contact, Calendars'
- **Tap** 'Add Account'
- **Tap** 'Fetch New Data', then turn 'Push' off.

Then choose how often you want to fetch data
for all accounts by tapping on:

- Every 15 minutes, Every 30 minutes or Hourly
- If you choose 'Manually' (you'll need to **tap** receive emails, to get them)

Thank you for choosing Cellhire

To power phone on/off






- To power phone on press and hold the On/Off button until the Apple logo appears.
- To power phone off press and hold the On/Off button for a few seconds until the red slider appears, then **Drag** the slider to the right.

Lock/unlock iPhone



- To lock the iPhone press the On/Off button.
- To unlock the iPhone press the On/Off button then press the 'Home' button and follow the onscreen instructions.

Making a call

Tap the Phone icon  then tap the keyboard icon . Dial the number you wish to call, then tap the call icon .



Receiving a call

When locked

If iPhone is locked the message 'slide to answer' appears.

- Answer the call: **drag** the slider to the right.
- Decline the call: **push** the on/off button twice.

When unlocked

- Answer the call: **tap** 
- Decline the call: **tap** 

While on a call

- Ignore the call: **tap** 'Ignore'
- Hold the first call and answer the new one: **tap** 'Hold Call + Answer'
- End the first call and answer the new one: **tap** 'End Call + Answer'

Touch navigation



Tap an icon to open a menu or app.




Drag up or down to scroll up/down



Drag right or left to scroll right/left




Buttons



Pressing the 'Home' button  will always take you back to the home screen.


Messages

From the Home Screen:

- **Tap** the message icon , received messages are now displayed.
- To compose a new message **Tap** 
- **Enter** a phone number or **Tap**  and choose a contact from your contacts list.
- **Tap** the text field above the keyboard and type a message.
- **Tap** Send.

Internet

From the Home Screen:

- **Tap** Safari 
- You are now able to browse the Internet.
- Use the URL address bar to Search from, or alternatively type the required URL.
- To disconnect the session, **Press** the Home button twice and slide upwards on Safari.