

## Customer Support

The customer service teams are available  
7 days a week:

Cellhire UK	+44 1904 610 610
Cellhire USA	+1 214 355 5200
Cellhire France	+33 1 41 43 79 40
Cellhire Germany	+49 7621 94 05 48 0
Cellhire International	+44 1904 610 610

Email (office hours only) [techsupport@cellhire.com](mailto:techsupport@cellhire.com)

Digital Version of Instructions




iPhone 11/12/13  
User Instructions

## Mail


Setting up email accounts

From the Home screen:

- **Tap** the 'Settings' icon 
- **Tap** 'Mail'
- **Tap** 'Accounts' and then 'Add Account'
- **Tap** on the name of your provider or 'Other' if it is not on the list
- Complete the required fields.
- **Tap** 'Save'

Setting up automatic syncing

From the Home screen:

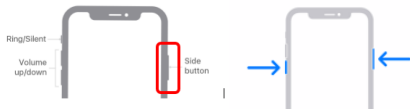
- **Tap** the 'Settings' icon 
- **Tap** 'Mail'
- **Tap** 'Accounts'
- **Tap** 'Fetch New Data', then turn 'Push' off.

Then choose how often you want to fetch data  
for all accounts by tapping on:

- Every 15 minutes, Every 30 minutes or Hourly
- If you choose 'Manually' (you'll need to **tap** receive emails, to get them)

# Thank you for choosing Cellhire

## To power phone on/off



- To power phone on, press and hold the **side button** until the Apple logo appears.
- To power phone off press and hold either **volume button** and the **side button** until the power off slider appears, then **Drag** the slider to the right.

## Lock/unlock iPhone

- To lock the iPhone press the **side button**.
- To unlock the iPhone press the **side button** and follow the onscreen instructions.

## Touch navigation



**Tap** an icon to open a menu or app.



**Drag up or down** to scroll up/down






**Drag right or left** to scroll right/left

## Buttons



## Making a call

Tap the Phone icon  then tap the keyboard icon . Dial the number you wish to call, then tap the call icon .



## Receiving a call

When locked

If iPhone is locked the message 'slide to answer' appears.

- Answer the call: **drag** the slider to the right.
- Decline the call: **push** the on/off button twice.

When unlocked




- Answer the call: **tap** 
- Decline the call: **tap** 

While on a call

- Ignore the call: **tap** 'Ignore'
- Hold the first call and answer the new one: **tap** 'Hold Call + Answer'
- End the first call and answer the new one: **tap** 'End Call + Answer'


## Messages

From the Home Screen:

- **Tap** the message icon , received messages are now displayed.
- To compose a new message **Tap** .
- **Enter** a phone number or **Tap**  and choose a contact from your contacts list.
- **Tap** the text field above the keyboard and type a message.
- **Tap** Send.

## Internet

From the Home Screen:

- **Tap** Safari 
- You are now able to browse the Internet.
- Use the URL address bar to Search from, or alternatively type the required URL.
- To disconnect the session, **Press** the Home button twice and slide upwards on Safari.