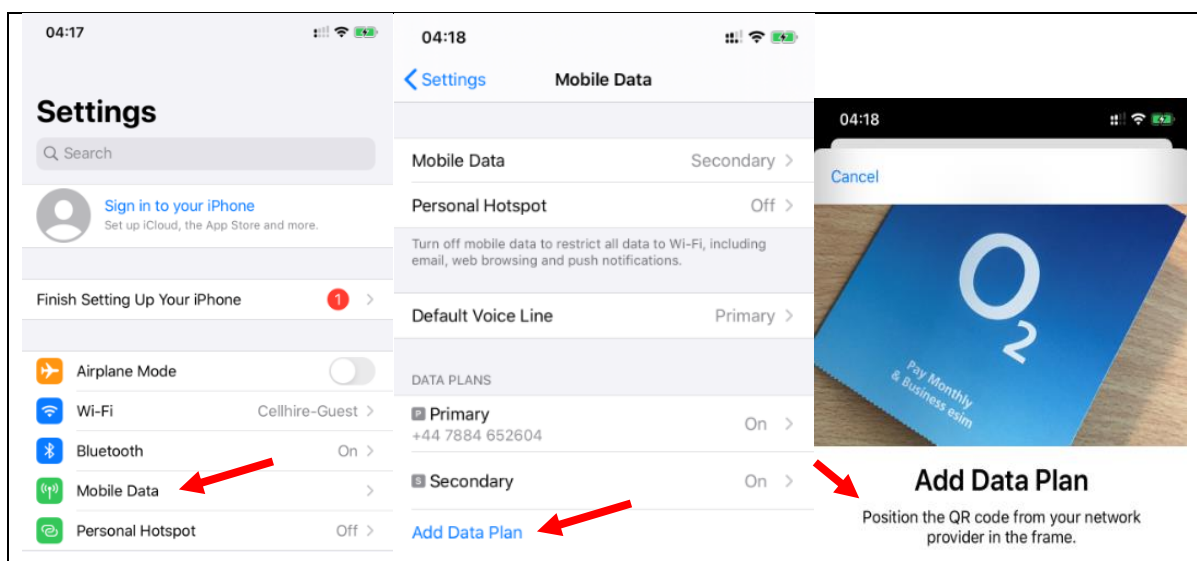


## O2 Sim Management - iPhone eSIM Instructions


1. The first step required is to scan the barcode to add the e-SIM onto the phone. One thing to note here is that the phone will refer to the e-SIM as a “**Data Plan**”.

To add the e-SIM navigate to: Settings App > Mobile Data > Add Data Plan > Scan QR Code

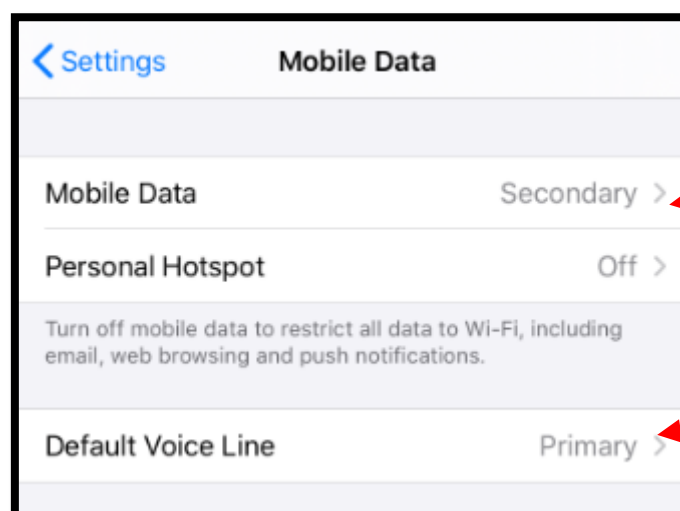


2. The phone may prompt you to add the data plan at this point. Please tap on “ok” or “allow” on any messages that appear.
3. After scanning the QR code you are presented with the following options.

<h3>Data Plan Labels</h3> <p>Choose labels for each of your data plans.</p> <div> <p>LABEL FOR +44 7884 652604</p> <p><input checked="" type="checkbox"/> Primary &gt;</p> </div> <div> <p>LABEL FOR YOUR NEW O2 PLAN</p> <p><input checked="" type="checkbox"/> Secondary &gt;</p> </div>	<h3>Default Line</h3> <p>Your default line is used to call or send messages to people who are not in your contacts.</p> <p>The people in your contacts can be assigned a preferred line at any time in the Contacts app.</p> <div> <p><input checked="" type="checkbox"/> Primary ✓</p> <p><input type="checkbox"/> Secondary</p> </div> <p>You can customise this later in Settings.</p>
<p>Select a “label” for each SIM. You can use the defaults as shown above or create a custom one.</p>	<p>Select which is to be set as the default SIM for calling and messaging. This can be changed later in the phone’s settings.</p>


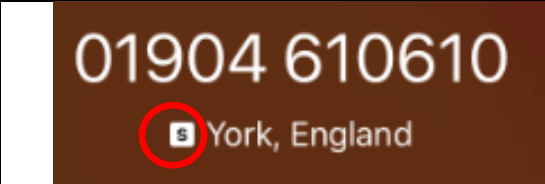
 <h2>Add to iMessage, FaceTime, Apple ID</h2> <p>Choose what data plans you want to use for iMessage and FaceTime associated with Apple ID</p> <hr/> <p><input checked="" type="checkbox"/> Primary +44 7884 652604</p> <hr/> <p><input type="checkbox"/> Secondary Your new O2 plan</p>	<h2>Mobile Data</h2> <p>Choose your default line for mobile data. If you want the best coverage, you can enable mobile data fallback.</p> <hr/> <p><input checked="" type="checkbox"/> Primary</p> <hr/> <p><input checked="" type="checkbox"/> Secondary</p> <hr/> <p>Allow Mobile Data Switching <input type="checkbox"/></p>
<p>Select a SIM to use for iMessage and FaceTime etc.</p>	<p>Select a sim to use for Mobile Data. You can enable <b>“Allow Mobile Data Switching”</b> if you would like to use the data from both sims automatically based on coverage and availability.</p>

4. If you wish to change these settings later you can navigate back to: “Settings App > Mobile Data” to amend the defaults.



5. Lastly when receiving calls, you are shown a graphic that displays which SIM is receiving the call. You are also given the same graphic when making an outbound call.

In the examples below we had a Vodafone SIM physical SIM inserted whilst using an O2 ESIM.

 A dark red rectangular call display. At the top, the number '01904 610610' is shown in white. Below it, a small white square icon with a red 'v' logo is circled in red, followed by the text 'York, England' in white.	 A dark red rectangular call display. At the top, the number '01904 610610' is shown in white. Below it, a small white square icon with a red 's' logo is circled in red, followed by the text 'York, England' in white.
<b>Primary</b> , in this case the Vodafone SIM.	<b>Secondary</b> , O2 ESIM